Nishi Haider

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Portfolio: https://www.nishahaider.com/ | *Github:* https://github.com/jassynyc2020 | *LinkedIn:* https://www.linkedin.com/in/nisha-haider/

EDUCATION

Kenzie Academy
Professional Certificate - UX Design Engineering / UI Design Engineering

Loyola University of Chicago
Bachelors of Business - Marketing

CERTIFICATES

ServiceNow: Xanadu Delta - Certified Systems Administrator (CSA)

International Association of Accessibility Professionals (IAAP CPACC Certification)

Conversational AI Design Institute (CDI) - Conversational AI Design Certificate

EXPERIENCE

Mindlabs   **Remote**
UX UI Conversation AI Accessibility Designer   June 2025 - Present
- Conducted thorough accessibility review and testing to provide the team with recommendations.
- Collaborated with team to create the Accessibility Audit Plan documentation.
- Performed comprehensive UX UI design reviews.
- Work closely with team to design the AI chat bot.

Bravium Consulting   **Remote**
UX Designer - Consultant 1   November 2022 - April 2025
- Role: UI/UX Designer/QA & 508 Tester.
- Projects: IRS & FHFA
- Supported timely delivery of test results and UI/UX reports to team.
- Provided UI/UX recommendations for complex interface that align with business needs and 508 compliance.
- Work closely with cross-functional teams, including developers, product managers, business analysts and leadership.

The Citizen Project   **Remote**
Lead UX/UI Designer   September 2022 - November 2022
- Design the technology platform for the Roosevelt Island Residents Association (RIRA) with Iterative Design methodology.
- Work closely with an Agile team.
- Develop dynamic interface that work across multiple browser types and with Android and iOS devices using (AdobeXD).
- Creating mock-ups, prototypes and gathering user research data.

Accenture Federal Services   **Remote**
Visual Designer - Contractor   September 2021 - July 2022
- Redesigned FSA's outdated website and forms with team of designers using existing design system (Sketch).
- Supported the flawless delivery of design for handoff to developers, producers and client.
- Provided ideas to brainstorming team sessions - Agile methodology.
- Collaborated with teams of 10-30 people across business, technology and design departments.
- Conducted presentations to internal team and client.

Dweeb Global Organization   **Remote**
UX Designer   January 2021 – September2021
- Work closely with Project Manager, Back-end Developer and two other UX designers to develop an international project-based collaboration app using the waterfall methodology.
- Develop dynamic interfaces that work across multiple browser types and with Android and iOS devices using (Figma).
- Ideate, produce, and present project deliverables such as user flows, wireframes (Whimsical), and concept designs to demonstrate new features.

The Real Light Tower Guild   **Remote**
Lead UX UI Designer   December 2020 - May 2021
- Create alternative design solution based on user feedback.
- Redesigned desktop/mobile app that will be launching in late 2021.
- Manage the UX vision, personas (Adobe Photoshop), user flow map (Whimsical), low/hi-fi prototypes (Figma) and user research for Android and iOS along side PM and back-end developer.

Kelly Connect   **Part-time - Evening - Remote**
Apple Technical iOS Advisor   November 2019 – September 2021
- Solving complex iOS software issues averaging 100% customer satisfaction surveys.

Deaf Kids Code   **West Lafayette, IN**
Social Media Manager - Website/Logo Designer   January 2016 - October 2019
- Maintained strong social media and brand presence across Twitter, Facebook, Instagram platforms.
- Designed logo and website on Wix for one of the most respected non-for-profit organization in the deaf international community.
- Organized workshops across the globe inspiring deaf students to pursue careers in STEM.

Deutsche Bank Securities, Inc   **New York, NY**
Sales Associate   August 2009 – October 2019
- Increased the value of the portfolio managers' assets under management by 33%.

ADDITIONAL

- *Technical Proficiencies:* JAWS, ANDI, Dragon, ZoomText, Pega Dev Studio (Prototype creation), HTML, CSS, (Basic React JS), A11y, Adobe Illustrator, Photoshop, After Effects, Figma, Sketch, Adobe XD, Axure, InVision, Abstract, Visual Studio, Github, Zoom, WebEx,Trello, Whimsical, Zeplin & Salesforce Lightening Design System, Prompt Engineer, Adobe Creative Suite, FinTech
- *Skills:* QA Testing, UI Review, 508 Testing(Section 508, WCAG, Inclusive design), User Experience Research, AI Prompts