

Nishi Haider

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Portfolio: <https://www.nishahaider.com/> | Github: <https://github.com/jassynyc2020> | LinkedIn: <https://www.linkedin.com/in/nisha-haider/>

EDUCATION

Kenzie Academy

Professional Certificate - UX Design Engineering / UI Design Engineering

Loyola University of Chicago

Bachelors of Business - Marketing

CERTIFICATES

ServiceNow: Xanadu Delta - Certified Systems Administrator (CSA)

International Association of Accessibility Professionals (IAAP CPACC Certification)

Conversational AI Design Institute (CDI) - Conversational AI Design Certificate

Vanderbilt University - Advanced Prompt Engineering

EXPERIENCE

MindLabs

UX UI Conversation AI Accessibility Designer

Remote

June 2025 - Present

- Conducted thorough accessibility review and testing to provide the team with recommendations.
- Collaborated with team to create the Accessibility Audit Plan documentation.
- Performed comprehensive UX UI design reviews.
- Work closely with team to design the AI chat bot.

Bravium Consulting

UX Designer - Consultant I

Remote

November 2022 - April 2025

- Role: UI/UX Designer/QA & 508 Tester.
- Projects: IRS & FHFA
- Supported timely delivery of test results and UI/UX reports to team.
- Provided UI/UX recommendations for complex interface that align with business needs and 508 compliance.
- Work closely with cross-functional agile teams, including developers, product managers, business analysts and leadership.

The Citizen Project

Lead UX/UI Designer

Remote

September 2022 - November 2022

- Design the technology platform for the Roosevelt Island Residents Association (RIRA) with Iterative Design methodology.
- Work closely with an Agile team.
- Develop dynamic interface that work across multiple browser types and with Android and iOS devices using (AdobeXD).
- Creating mock-ups, prototypes and gathering user research data.

Accenture Federal Services

Visual Designer - Contractor

Remote

September 2021 - July 2022

- Redesign FSA's outdated website and forms with team of designers using existing design system (Sketch).
- Supported the flawless delivery of design for handoff to developers, producers and client.
- Provided ideas to brainstorming team sessions - Agile methodology.
- Collaborated with teams of 10-30 people across business, technology and design departments.

Dweeb Global Organization

UX Designer

Remote

January 2021 - September 2021

- Work closely with Project Manager, Back-end Developer and two other UX designers to develop an international project-based collaboration app using the waterfall methodology.
- Develop dynamic interfaces that work across multiple browser types and with Android and iOS devices using (Figma).
- Ideate, produce, and present project deliverables such as user flows, wireframes (Whimsical), and concept designs to demonstrate new features.

The Real Light Tower Guild

Lead UX UI Designer

Remote

December 2020 - May 2021

- Create alternative design solution based on user feedback.
- Redesign desktop/mobile app that will be launching in late 2021.

Kelly Connect

Apple Technical iOS Advisor

Part-time - Evening - Remote

November 2019 - September 2021

- Solving complex iOS software issues averaging 100% customer satisfaction surveys.

Deaf Kids Code

Social Media Manager - Website/Logo Designer

West Lafayette, IN

January 2016 - October 2019

- Maintained strong social media and brand presence across Twitter, Facebook, Instagram platforms.
- Designed logo and website on Wix for one of the most respected non-for-profit organization in the deaf international community.

Deutsche Bank Securities, Inc

Sales Associate

New York, NY

August 2009 - October 2019

- Increased the value of the portfolio managers' assets under management by 33%.

SKILLS

- Figma, Sketch, Adobe XD, JustinMind, JAWS, ANDI, Dragon, ZoomText, VoiceOver, Pega Dev Studio (Prototype creation), HTML, CSS, (Basic React JS), Adobe Creative Suite, Conversation Design, Generative AI, Axure, InVision, Abstract, Visual Studio, Github,

Trello, Prompt Engineering, FinTech, Prompt Engineering, QA Testing/FMEA (Failure Mode & Effects Analysis), 508 Testing.